



## Job Description Track Operator

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### SUMMARY

The Track Operator is a part time employee that will be trained in the operations of the karts while they are on track. The Track Operator works under that supervision of the Shift Supervisor and communicates with other staff members via a radio set. The Track Operator is responsible for ensuring that the track is clear of stalled karts and that guest drivers are obeying DRGP track rules. Information is displayed to the drivers using a combination of colored flags and hand signals. The Track Operator's primary objective is to ensure that DRGP customers have a safe and enjoyable karting experience while on track.

This is an entry-level position and DRGP will provide training to all Track Operators in proper execution of their duties as described below.

This position reports to a Shift Supervisor.

### DUTIES AND RESPONSIBILITIES

#### Track Work

- ◆ Learn and maintain a working knowledge of race formats for both youth and adult sessions
- ◆ Learn and understand the basics of the ClubSpeed track operating software system
- ◆ Learn and understand radio communication protocols
- ◆ Learn and understand the proper use of fire extinguishers
- ◆ Learn and understand DRGP safety rules
- ◆ Learn the proper use and maintenance of all radio, flags, and other facility equipment
- ◆ Learn to identify and report any safety issues to the Shift Supervisor
- ◆ Ensure that customers are wearing the proper safety gear and are safely seated in the karts
- ◆ Inspect and repair track safety barrier systems as directed by the Shift Supervisor
- ◆ Ensure that all radio and flag equipment is properly accounted for at the end of each day
- ◆ Prior experience and/or training in karting or motorsports event operations and communications is a plus
- ◆ During non-karting activity down times, clean and care for the karts and track facility areas
- ◆ Other duties as assigned from time to time by the Shift Supervisor

#### Other

- ◆ Be a prompt and reliable employee
- ◆ Be courteous, friendly and helpful to customers at all times
- ◆ Comply with company policies and procedures as outlined in the employee handbook
- ◆ Arrive for each shift with a clean, neat uniform and with a professional appearance
- ◆ Individual must be able to work a variety of hours and shifts
- ◆ Must be at least 16 years old and have a valid driver's license/permit issued by a US state or territory



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### QUALIFICATIONS

To perform the job successfully, an individual must be able to perform each previously stated duty satisfactorily. The requirements listed below are representative of the knowledge, skills, and ability necessary to succeed in this position.

- ◆ **Education:** Current enrollment in high school, or a high school degree or GED is necessary for this position.
- ◆ **Experience:** This is an entry-level position. DRGP will provide training for this position. Experience in karting or motorsports flagging is a plus.
- ◆ **Passion:** A passion for racing is necessary for this position. Independent judgment, the ability to make quick decisions, good listening skills, and the ability to deal with a variety of people are essential. The ability to maintain a pleasant and positive attitude, even in difficult situations or with difficult customers is important. The ability to motivate and encourage fellow employees is a priority. This individual should possess common sense regarding basic safety principles.

### PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is regularly required to stand for extended periods of time. The employee must be able to move agilely to avoid moving vehicles. The employee must be able to run for short distances carrying a fire extinguisher. The employee will use their hands to handle and maneuver equipment such as communication radios for extended periods of time. The employee must see well, either naturally or with correction, and must have good peripheral vision. The employee must be able to hear audio communication through electronic radios, with or without a headset, either naturally or with correction.

In addition to any other languages spoken, the employee must be able to speak fluent English and have suitable diction to facilitate clear and understandable radio communications in English.

### WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. The employee is required to stand for extended periods, and to remain alert and attentive during all on-track activities. While performing the duties of this job, the employee might be exposed to excessive heat and noise from the kart motors. There is exposure to moving motor, sprockets, wheels and other similar equipment that can potentially cause serious injury. The employee might be exposed to minor crash scenes.